

Jersey Care Model review summary

Date: 17th February 2020

The Jersey Care Model review will form a key step in the transformation of health and social care in Jersey



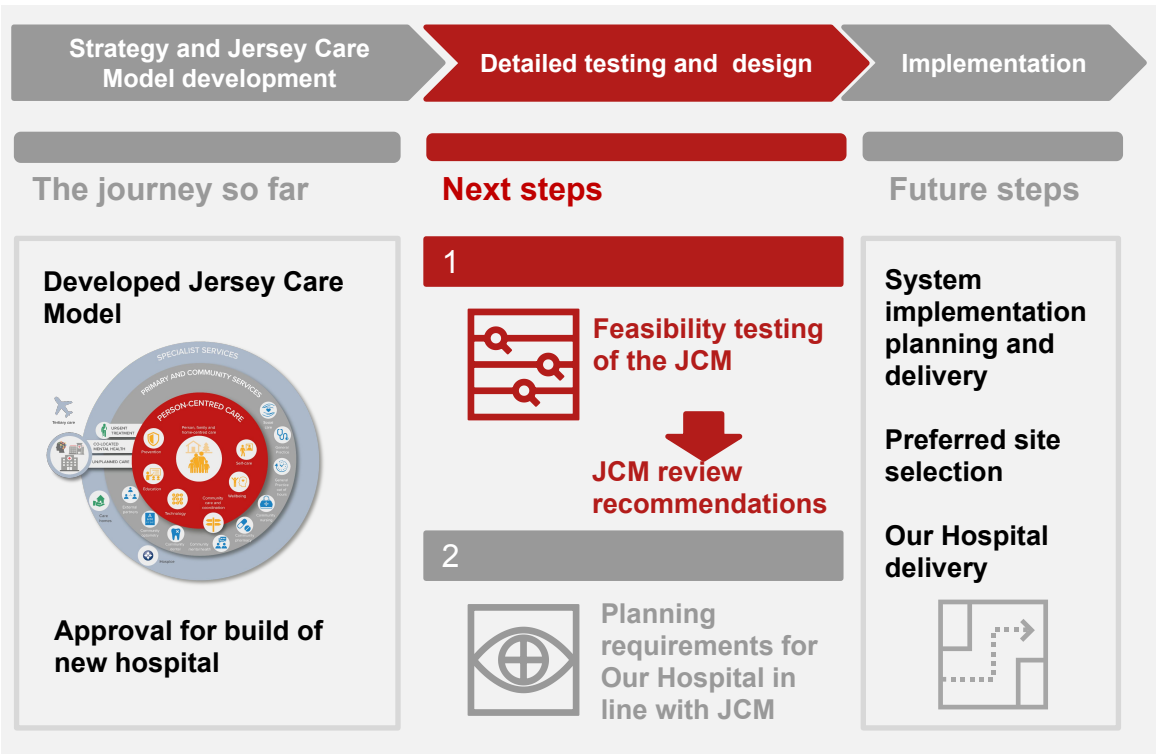
The Jersey Care Model (JCM) and Our Hospital programme are key to the broader ambition to deliver world-class care to the people of Jersey.

You have determined that you can only do this by radically **changing how care is organised and delivered in Jersey**; what is provided, where and by whom.

To deliver this change you have started a journey towards transformation of care including:

- Developing the JCM: defining how, where and by whom care is delivered
- Our Hospital Project: defining how secondary care is delivered

The journey for the transformation of care in Jersey:





The Jersey Care Model will be tested by workstream followed by a deep dive into clinical service areas


Changes identified in the Jersey Care Model (JCM) will be reviewed and tested for each of the workstreams defined in the JCM. This will be followed by a more detailed deep dive analysis of service areas to inform the development of a hospital specification (known as a Functional Brief) as part of the Our Hospital project. These areas will be defined following the completion of the JCM review and testing.

January - March 2020

JCM review and testing by workstream:


-  1 Mental Health
-  2 External Partners
-  3 Adult Social Care
-  4 Secondary Care
-  5 Intermediate Care
-  6 Women and Children's Health
-  7 Primary Care and Prevention

Secondary care sub-workstreams:

-  4a Scheduled Care
- 4b Unscheduled Care
- 4c Clinical Support Services

April - June 2020

Deep dive into service areas to inform the development of the Functional Brief:



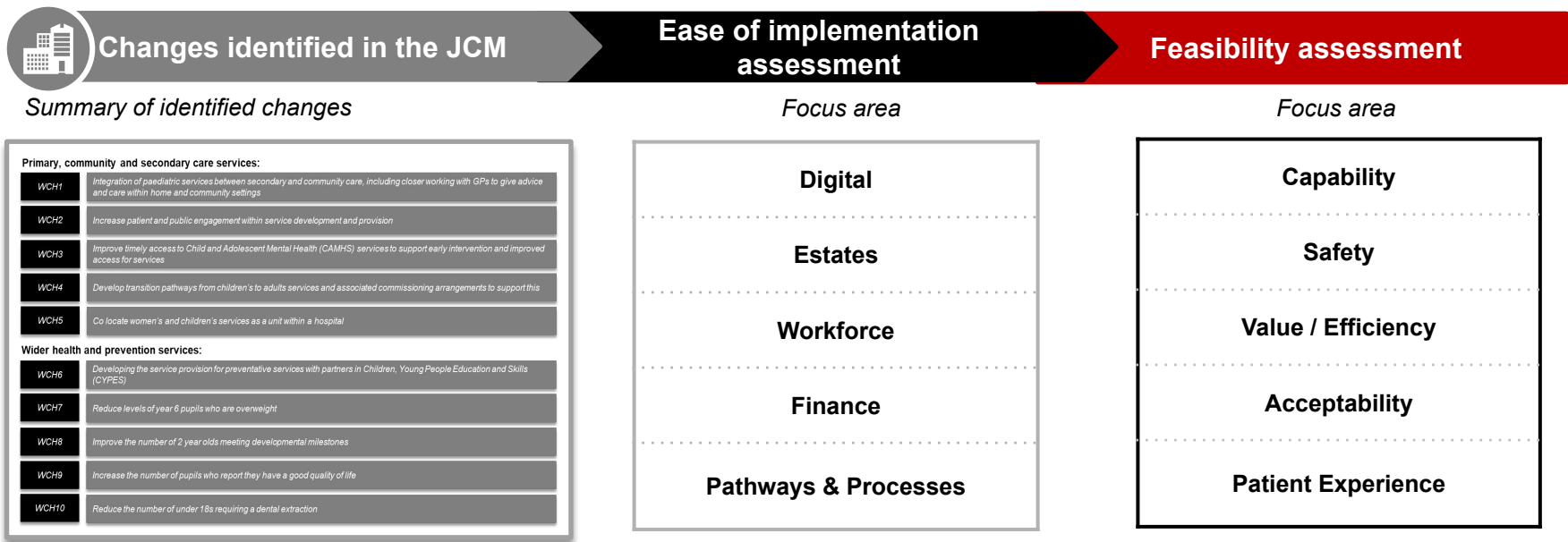
During this period, clinical leads will be engaged for separate services, e.g. renal, gastroenterology etc. under the areas below:

- Medical
- Surgical
- Emergency Care
- Diagnostics
- Therapies
- Oncology
- Outpatients



A framework is being used to assess the impact of the changes identified in the Jersey Care Model

- Through a series of two focus groups, key stakeholders in each workstream will test changes identified in the JCM using a framework to test ease of implementation and feasibility. The framework and associated definitions were developed and ratified with the Clinical and Professional Senate.
- Outcomes of the ease of implementation and feasibility assessments will enable changes to be mapped by workstream to identify interdependencies within and between workstreams.
- The outcomes of the assessment will be reviewed by the Clinical and Professional Senate to inform recommendations to be included in the JCM review paper, particularly relating to clinical quality and safety and to understand the relative scale of change that may be seen.





A range of stakeholder groups have been established to oversee the Jersey Care Model review

Engagement with stakeholders is a key part of the Jersey Care Model (JCM) review, and will play a vital role in maintaining momentum towards future implementation of the JCM. The engagement groups below have been established as part of the JCM review programme structure, to support and oversee the JCM review activities. These groups have been confirmed and ratified with key stakeholders.

Engagement Groups



JCM Workstream Pods

The JCM Workstream Pods will be aligned with workstreams as outlined in the JCM and engage in the review of qualitative and quantitative analysis related to changes identified in the JCM assessment, through a series of two focus groups.



JCM Steering Group

The Steering Group will provide strategic leadership, direction and overall decision-making capability for the Jersey Care Model review programme of work in the context of wider health modernisation programmes, from January to March 2020.



Clinical and Professional Senate

The Clinical and Professional Senate will provide strategic oversight and recommendations on the outputs of the JCM review, from January to March 2020. Following this, the group can function as a sustainable forum for ongoing decisions regarding the implementation and delivery of the JCM.



Technical Group

The Technical Group will consist of Performance, Informatics and Finance representatives to oversee the JCM review activities, involving data analysis, modelling, providing oversight and decision-making capability for this workstream.



Demand, capacity and financial modelling are being conducted to inform the development of a business case for the JCM

Demand and capacity modelling associated with the Jersey Care Model programme

Modelling is being conducted to estimate:

- In-hospital demand and capacity requirements to support the Our Hospital programme (with scenarios including and excluding the impact of the Jersey Care Model).
- Out of hospital demand and capacity requirements for the care areas described in the Jersey Care Model.

Collectively these analyses will estimate the total capacity required to provide care for the population of Jersey, and will assess the associated workforce requirements.

Financial modelling associated with the Jersey Care Model programme

Financial modelling (aligned with the demand and capacity modelling) is being conducted to:

- Confirm income and expenditure across the whole health and social care system in Jersey (including elements paid for through individual contributions).
- Estimate how this income and expenditure would be forecast to change without the proposed changes to the care model.
- Estimate the impact of implementing the Jersey Care Model, including any investment costs.

Development of a business case for the Jersey Care Model

The Jersey Care Model briefing paper (updated for the results of the review) and associated modelling will be brought together into a business case for the JCM.

This will be in the format of a Strategic Outline Case or SOC, which sets out the case for change, the investment required and the benefits of the proposals.

The SOC will also outline key commercial considerations for the JCM, including funding models and payment structures.

Finally the business case will outline management arrangements for the future delivery of the JCM.